

MRS ANNE MILSTEAD:

Legal Duties of Commissioners to Engage consult and involve patients and the public in an ongoing way, not just when major changes are proposed. So whoever made the decision to remove the service at both New Addington and Shirley, please provide a detailed list of all the people including patients and the public, dates and times, and how, who were engaged with BEFORE this decision was made as per the Legal Duties.

(Original response to question raised at 22 October meeting has been revised to address this issue)

RESPONSE

Background:

A two hour Thursday evening clinic for Contraception and Reproductive Health at Parkway Clinic was closed in April 2013.

As current commissioners of sexual health services for Croydon, we have to acknowledge, that no consultation with service users attending Parkway Contraception clinic has taken place.

Future provision of services:

In line with national best practice, future sexual health services in Croydon will provide integrated services, i.e. diagnosis and treatment of infections and contraception services will be provided at every service including at services in the community. Targeting of services will be improved to ensure that services are available and accessible where people need them.

In co-operation with service providers, we will consult with individuals who used Parkway clinic to ensure that their views are heard and that appropriate provision of comprehensive sexual health services is in place in New Addington and Fieldway. As part of this process, we will review the business case for reinstatement of the Parkway clinic.

Current provision of services:

The Contraception and Reproductive Health clinic at Parkway was established over 25 years ago, at a time when no other provision was available in this area. This is no longer the case and a range of services are provided by GP practices and pharmacies.

Alternative sexual health services for young people in New Addington and Fieldway:

- Young People's CASH service, 3pm – 5pm Thursdays, Fairchildes Children's Centre, New Addington (attendance on average 31 young people per month)

- Domiciliary CASH service. This service offers face to face care across Croydon and telephone support for young people who require additional support with their contraception.
- Enhanced Sexual Health service at 2 local pharmacies (Aumex pharmacy and Fieldway pharmacy, as well as McCoig pharmacy in Shirley)
- Contraceptive and sexual health services in GP practices (Fieldway Medical Centre and Headley Drive Surgery, as well as Southway Surgery and Hartland Way Surgery in Shirley)